



# SEMIAHMOO RAVENS HOCKEY

## SEMIAHMOO RAVENS REFUND POLICY

All applications for refunds, withdrawals or transfers must be made in writing and submitted to the Semiahmoo Ravens Hockey Office, [info@semiahmooravens.ca](mailto:info@semiahmooravens.ca). Refunds will be processed on the following basis:

1. Refunds requested prior to August 1st will be in full less a \$50 administration fee (rep tryout fees are non-refundable).
2. Refunds requested between August 1st and August 31st will be in full less a \$50 administration fee if there is a waiting list for that division or age group. If no waiting list they will be processed under the next category (#3 below) (rep tryout fees are non-refundable).
3. Refunds requested between September 1st and October 31st will be calculated at 66% less a \$50 administration fee (rep tryout fees are non-refundable).
4. Refunds requested between November 1st and November 30th will be calculated at 33% less a \$50 administration fee (rep tryout fees are non-refundable).
5. There will be no refunds approved after November 30th unless approved by the Semiahmoo Ravens Hockey Board of Directors. Special consideration may be given for relocation, medical or compassionate grounds at the Board's discretion.
6. There will be no refunds for "rep" fees.
7. There will be no refunds for "late" fees.
8. If you paid by credit card, your credit card will be refunded. If you paid by cash or cheque, you will be refunded by cheque.
9. Refunds due to injury after December 1st will be provided upon receipt by the Semiahmoo Ravens Hockey office of a letter from the player's Physician noting the date of the injury. Refunds will be pro-rated less a \$50 administration fee from the date of injury
10. Refunds due to medical reasons, other than injuries, will only be considered by the Executive upon written request supported by a letter from the player's Physician.
11. If we become aware of a situation where a player is registered with us and also with a non-sanctioned association – they have until September 30th to make the decision.
12. **Registration Fees:** Registration fees are due by August 1 of the upcoming season. After that date, no refunds will be permitted without exception being granted from the Association.\*
13. **Rep Tryout Fees:** Rep tryout fees and registration are due by August 1 of the upcoming season. No refunds will be permitted, no exceptions.\*
14. **Team Fees:** Full team fees are due as of the date a player is placed on a roster, no refunds are permitted with exception being granted from the Association. Payment plans are permitted however a player is responsible for the full amount once they are placed on that team.
15. As it relates to the following year and rep:  
Any player who leaves the Association after Rep Tryouts begin to participate in non-sanctioned hockey or a lower level of hockey within the same association, will not be permitted to participate in rep hockey the following season.\*\*

\*Please note that any outstanding fees noted within the association (registration or team fees) will prevent any player from registering in the future for any Hockey Canada sanctioned version of hockey, at any level, without payment in full. There will be a hold placed on their Hockey Canada Registrar profile preventing registration elsewhere until payment to the Association is made.

\*Please note there is an appeal process for review of individual cases that meet special exceptions.

**All refunds for the regular season are subject to a \$50 administration fee per player. No exceptions. We follow the mandate from BC Hockey and do not allow participation in minor hockey and NSL at the same time. Rep Tryout fees are non-refundable. No exceptions. If you chose to pay by credit card installments and request to withdraw, your future installments will be cancelled and the amount that you have actually paid will be partially refunded based on the above refund policies. Late fees are non-refundable. No exceptions.**